



CHICAGO BULL (12-14-2020)



ALERT REGARDING SECRETARY-HELD HOME EQUITY CONVERSION MORTGAGES

Pursuant to a Bulletin published by Federal Housing Administration (FHA) on December 8, 2020 (a copy of which is attached), the FHA reiterates the method for receiving payoff funds for all Secretary-Held Home Equity Conversion Mortgages and Partial Claims. All payoffs must be in made in the form of certified funds (cashier's or trust account check) and sent to HUD's Loan Servicing Contractor, Novad Management Consulting.

FHA DOES NOT ACCEPT WIRE TRANSFERS FOR THE PAYOFF OF SECRETARY-HELD HOME EQUITY CONVERSION MORTGAGES OR PARTIAL CLAIMS. Any payoff for either of these types of loans that contains wiring instructions **is fraudulent**, and should be directed to the FHA Resource Center via email (answers@hud.gov) or via telephone at 1-800-CALLFHA (1-800-225-5342).

Additional information can be found in the attached Bulletin and the links contained therein.

View this and more articles on our website at <https://www.northcarolina.ctic.com>

FHA INFO #20-92
December 8, 2020



**TO: All FHA-Approved Mortgagees and Servicers;
All Other Interested Stakeholders in FHA Transactions**

NEWS AND UPDATES

HUD Does Not Accept Wire Transfers for Secretary-Held Home Equity Conversion Mortgages and Partial Claims

Today, the Federal Housing Administration (FHA) published new Frequently Asked Questions (FAQs) as a reminder of the method by which payoff funds for Secretary-Held Home Equity Conversion Mortgages (HECMs) and Partial Claims can be submitted to FHA. All payoffs for Secretary-Held HECMs and Partial Claims must be sent to HUD's Loan Servicing Contractor, Novad Management Consulting, in the form of certified funds, such as a cashier's check.

FHA does not accept wire transfers to payoff Secretary-Held HECMs or Partial Claims. Any Secretary-Held HECM or Partial Claim payoff statement containing wiring instructions is fraudulent. The recipient of any Secretary-Held HECM or Partial Claim payoff statement that contains wiring instructions should immediately contact the FHA Resource Center by [email](#) or by phone at 1-800-CALLFHA (1-800-225-5342) to report that a possibly fraudulent payoff statement has been received and to obtain a correct payoff statement. (Persons with hearing or speech impairments may reach the FHA Resource Center by phone by calling the Federal Relay Service at 1-800-877-8339.)

Quick Links:

- View the FHA Resource Center's Frequently Asked Questions at: www.hud.gov/answers
- For more information on the Secretary's Loan Servicing Contractor, go to: https://www.hud.gov/program_offices/housing/sfh/nsc/fmaddr

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.	
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.	
Resource Links:	FHA Archived Webinars Career Opportunities Contracting Opportunities Events & Training FHA Forms FHA Homeownership Centers FHA Mortgage Letters	Foreclosure Assistance Grant Opportunities HUD Homes - Property Listings HUD.gov Making Home Affordable Presidentially-Declared Major Disaster Areas Visit our Single Family Home Page



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